



WARRANTY REQUEST FORM

Please return this completed form to:

Email: service@actronair.com.au

Fax: (02) 8814 4061

REQUIRED FIELDS

Incomplete forms will be returned

Company Requesting Warranty Service		Date:	
Company Name:		Contact:	
Company Address:			
State:		Post Code:	
Company Phone:		Fax No:	
Company Email:			

End User Details			
Application	Domestic <input type="checkbox"/>	Commercial <input type="checkbox"/>	
Customer Name:		Tenant Name:	
Site Address:			
State:		Post Code:	
Phone No:		Mobile:	
Email:			
Site Contact:			
Install Date:		Installer:	
Outdoor Model:		Outdoor Serial No.	
Indoor Model:		Indoor Serial No.	

Fault Description – please provide a detailed description of the fault. A description of just “faulty” will not be accepted.

PARTS required:	If controller is required, please specify the colour:		
	Grey <input type="checkbox"/>	Black <input type="checkbox"/>	White <input type="checkbox"/>
Delivery Address	Company Address <input type="checkbox"/>	Other* <input type="checkbox"/>	(Please specify below)
Address:			
State:		Post Code:	

Who Will be attending?	<input type="checkbox"/> Company requesting wty call	<input type="checkbox"/> ActronAir
Location of equipment?	Evaporator / Indoor <input type="checkbox"/>	Accessible <input type="checkbox"/>
	Condenser / Outdoor <input type="checkbox"/>	Ground Level <input type="checkbox"/>
	*Are anchor points available? <input type="checkbox"/>	Yes <input type="checkbox"/> No <input type="checkbox"/>

Please Note:

- If evaporator, condenser or any componentry is inaccessible, charges may apply for excess time on site.
- Travel outside of metropolitan area can incur additional charges
- **Any non-manufacturing faults will be charged to the company requesting this service call****

Please Nominate action to be taken in the above events:

1. Call from site to get approval prior to carrying out repairs	<input type="checkbox"/>
2. Charge installer (Tick only if you are the installer)	<input type="checkbox"/>
3. Do not proceed with any further repairs	<input type="checkbox"/>

For information regarding the latest ActronAir warranty terms & conditions please visit www.actronair.com.au